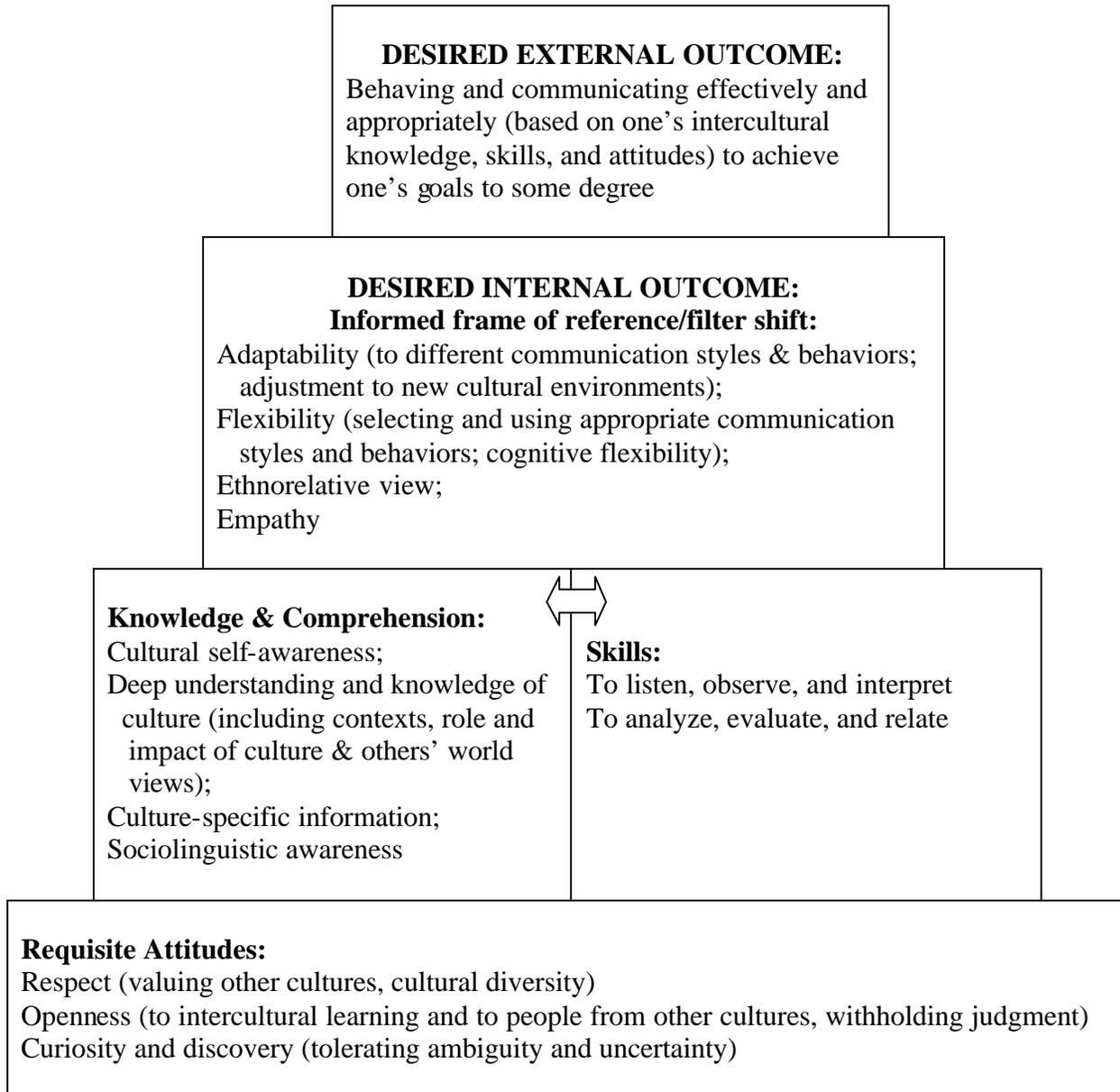


INTERCULTURAL COMPETENCE MODEL

From "The Identification and Assessment of Intercultural Competence as a Student Outcome of Internationalization at Institutions of Higher Education in the United States"

by Dr. Darla K. Deardorff, Raleigh NC: North Carolina State University, 2004

Pyramid Model of Intercultural Competence (Deardorff, 2004):



NOTES:

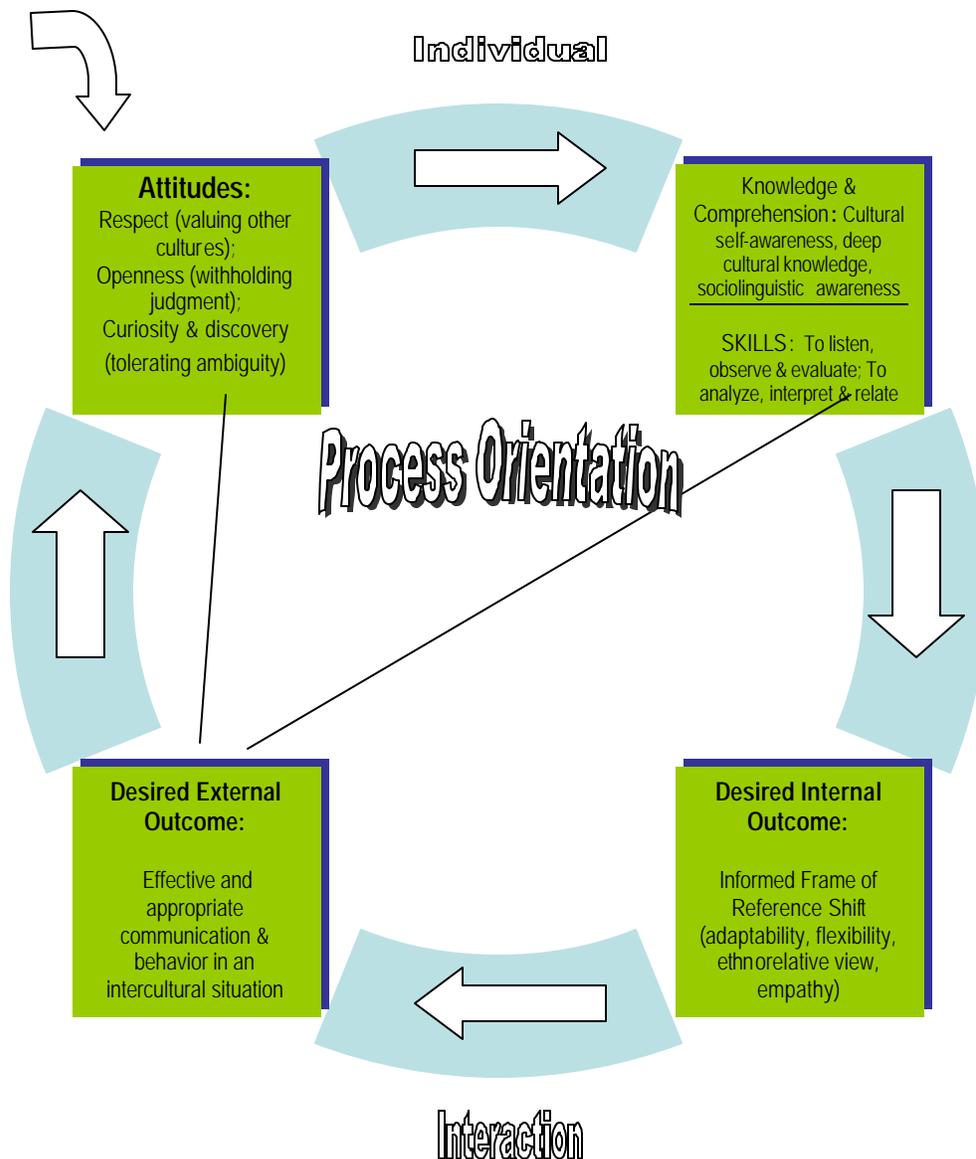
- *Move from personal level (attitude) to interpersonal/interactive level (outcomes)*
- *Degree of intercultural competence depends on acquired degree of underlying elements*

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Process Model of Intercultural Competence (Deardorff, 2004):



Notes:

- Begin with attitudes; Move from individual level (attitudes) to interaction level (outcomes)
- Degree of intercultural competence depends on degree of attitudes, knowledge/comprehension, and skills

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